

भारतीय गैर न्यायिक

बीस रुपये

रु.20

Rs.20

TWENTY
RUPEES

INDIA NON JUDICIAL

অসম অসম ASSAM

MEMORANDUM OF UNDERSTANDING

27AA 214839

This memorandum of understanding between *Kamrup College, Chamata, Assam* (Institution) henceforth called the 'host institution' and *S.S Technologies, Bora Service Bye lane, G.S Road, Ulubari, Guwahati-781007* henceforth called the 'service provider' matter of installation of *Online College Admission software, Accounts Software and maintenance of college website* at the host institution is signed today the 24th day of September (Month) 2021.

1. The host institution shall:

- a. Monitor the progress of the work as per conditions given in the quotation submitted by the service provider and bring out anomalies, if any, for rectification.
- b. 50% amount of the project cost will be released as 1st installment after installation of the admission software and the remaining 50% will be released after completion of Admission process, installation of accounts software and developing the college website (Dynamic).
- c. The complete installation shall be subject to checks at all stages and tests and the Service Provider shall be liable to rectify such defects as brought out by the host institution during checks and tests and make good all deficiencies at his own cost.
- d. Inclusion of any new modules to be on paid basis on mutual understanding by both the parties.
- e. 15% of the product cost as Renewal of Annual Maintenance Cost (AMC) to be borne by the host institution.

Signed for that,

2. The Service Provider shall:

- a. The Party is required to provide on —site comprehensive warranty for one year from the date of installation of Admission Software, Account Software and College Website .
- b. The Party should take the responsibility of safety and confidentiality of the Official database of the host institution and will not use it commercially or for selling purpose. The database include all the documents uploaded, all names and numbers of users, records, files, history or any other details added in this software. Evidence of leakage/misuse of data will invite legal action against the service provider.
- c. The Service Provider to accept all responsibility to fulfill the service that is within its control by the agreed timescales and to satisfactory standard.
- d. The Service Provider will have to deliver excellence services to the host institution when require as demand by the situation.
- e. Renewal of Annual maintenance cost (AMC) 15% of the product cost.
- f. The Service Provider will have to provide necessary training to officials/teachers of the host institution at the College Premises. Apart from this online implementation, training and support which include complete training and troubleshooting through remote and technical support as when required for free of cost after installation.
- g. The Service provider shall be solely responsible for the maintenance, repair of the whole software components.
- h. The Service Provider will have to start work on receipt of necessary supply/ work order as per modalities discussed with the host institution.

The parties hereto agreed that dispute in the event of any dispute or differences on the terms agreed to leading to seeking of judicial remedies, the courts suited at Nalbari, Assam will have Jurisdiction.

The existing / amended from time to time government rules and regulations shall be taken into purview in matters/ issues not stated above.

Agreed upon and Signed

On behalf of the host institution

[Signature]
Principal

Kamrup College, Chamata
Kamrup College, Chamata
Chamata, Nalbari, Assam-781006



On behalf of the service provider

[Signature]

Sanjib Pathak, B.E. (EE)
S.S. Technology, Bora Service, G.S Road
Ulubari Guwahati-781007.

