



Kamrup College, Chamata

STUDENT SATISFACTION SURVEY (SSS) SESSION: 2020-2021

Under Criteria II on Teaching – Learning and Evaluation


The STUDENT SATISFACTION SURVEY (SSS) was conducted among the students of Kamrup College for the session 2020-2021. The survey was conducted with the help of a questionnaire based on NAAC guidelines covering five areas viz. ‘Teaching Learning Process’, ‘Effectiveness of Communication’, ‘Teaching Learning Resources’, ‘Counselling Experience’, ‘Assessment and Evaluation’. The questionnaire was framed to measure the students’ levels of satisfaction on the teaching learning experience provided by Kamrup College. A total of 460 students were selected to collect data of student satisfaction survey for the session 2020-2021. The students’ satisfaction with the teaching learning provided by Kamrup College was measured with the help of a set of questions covering five major areas. The responses were analysed below in a table form:

	Questions	Students response in percentage				
1	How much of the syllabus was covered in the class?	85 to 100% 29.7	70 to 84% 62.2	55 to 69% 8.1	30 to 54% 0	Below 30% 0
2	How well did the teachers prepare for the classes?	Thoroughly 70.3	Satisfactorily 24.3	Poorly 2.7	Indifferently 0	Wont teach at all 2.7
3	How well were the teachers able to communicate?	Always effective 81.1	Sometimes effective 10.8	Just satisfactorily 2.7	Generally ineffective 5.4	Very poor communication 0
4	The teacher’s approach to teaching can best be described as	Excellent 48.6	Very good 40.5	Good 10.8	Fair 0	Poor 0
5	Fairness of the internal evaluation process by the teachers.	Always fair 78.4	Usually fair 21.6	Sometimes fair 0	Usually unfair 0	Unfair 0
6	Was your performance in assignments	Every time 29.7	Usually 54.1	Occasionally 0	Rarely 0	Never 16.2

	discussed with you					
7	The institution provides multiple opportunities to learn and grow.	Strongly agree 21.6	Agree 67.6	Neutral 5.4	Disagree 5.4	Strongly disagree 0
8	The teachers illustrate the concepts through examples and applications.	Every time 59.5	Usually 37.8	Occasionally 2.7	Rarely 0	Never 0
9	The teachers identify your strengths and encourage you with providing right level of challenges	Fully 59.5	Reasonably 18.9	Partially 18.9	Slightly 2.7	Unable to 0
10	Teachers are able to identify your weaknesses and help you to overcome them.	Every time 62.2	Usually 35.1	Sometimes 0	Rarely 2.7	Never 0
11	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 85% 13.5	70 to 84% 21.6	55 to 69% 48.6	40 to 54% 2.7	Below 40% 13.5
12	Teachers encourage you to participate in extracurricular activities.	Strongly agree 37.8	Agree 56.8	Neutral 5.4	Disagree 0	Strongly disagree 0
13	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching	Strongly agree 32.4	Agree 62.2	Neutral 2.7	Disagree 0	Strongly disagree 2.7

	learning process.					
14	The institute takes active interest in promoting internship, student exchange, field visit opportunities for student	Regularly 43.2	Often 29.7	Sometimes 13.5	Rarely 10.8	Never 2.7
15	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	Significantly 40.5	Very well 48.6	Moderately 8.1	Marginally 2.7	Not at all 0
16	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time 43.2	Usually 51.4	Occasionally 2.7	Rarely 2.7	Never 0
17	Your mentor does a necessary follow-up with an assigned task to you.	Every time 43.2	Usually 45.9	Occasionally 8.1	Rarely 0	Never 2.7
18	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent 56.8	Moderate 29.1	Somewhat 8.1	Very little 2.7	Not at all 2.7
19	Efforts are made by the institute/	To a great extent 45.9	Moderate 45.9	Somewhat 0	Very little 5.4	Not at all 2.7

	teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.					
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree 43.2	Agree 51.4	Neutral 5.4	Disagree 0	Strongly disagree 0


 (Dr. D. K. Bezbaruah)
 Principal
Kamrup College, Chamata.
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